www.spurs.co.nz

# Stubben FAQ's on Fitting, Buying and Care for Stubben Saddles:

## What if the saddle is showing as out of stock on the website? Does this mean there is a long wait or that I have to special order a saddle in for me?

Please contact Spurs directly to discuss your saddle options as we have saddles on order with Stubben so although your saddle of preference may not be in stock right now, it is possible to be in our next shipment. Although you may have a wait time for your particular saddle to arrive- it could be as short as 1 to 2 weeks away.

# I have an idea on the type of Stubben saddle I like but I am not sure if it will fit my horse. Do you have a saddle fitting service?

We have Stubben trained saddle fitters in both the North and South Island or we can provide a recommendation to fit your new Stubben saddle. We can also handle any repacks and adjustments with any Stubben saddle.

Please make contact with us so we can help arrange or recommend someone to you.

### I have heard that you cannot change the gullet on a Stubben saddle, is this correct?

### No this is not correct.

You are able to have your Stubben gullet changed but this can only be done using a specialist machine, firstly your saddle will need to be assessed by one of our Stubben saddle fitters and can be arranged through Spurs, for further information please contact your local Spurs stores.

### What is the best care for my Stubben saddle?

It is really important that you take good care of your Stubben saddle to assist with longevity and maintaince. We strongly recommend using only Stubben leather care products on your saddle as they have been formulated to provide the leather with the best care to keep it clean, supple and conditioned. Stubben liquid saddle soap, Stubben Glycerine soap tubs and Stubben Hamanol conditioning balm can be purchased from all Spurs stores.